

## ComEd's variety of payment options help make bill payment simple.

## Download the ComEd App now for easy access to all payment information!

## **EASE OF PAYMENT**

ComEd offers a variety of ways to pay.

ComEd.com/Pay

**Automatic Payment** — Your payment is automatically deducted from your bank account on the day your bill is due. Log in to your ComEd MyAccount online to enroll.

**E-Check** – Schedule an e-check payment from your bank account through your ComEd MyAccount online.

**Credit Card** – Make a one-time, expedited payment online with a credit or debit card. Discover, MasterCard, and Visa credit cards are accepted, along with check cards and ATM debit cards with a PULSE, STAR, NYCE, or ACCEL logo. Payments are processed through Bill Matrix (\$2.50 convenience fee applies).

**Mail** – Send your bill payment stub along with your check in the return envelope provided with your bill. Make the check payable to ComEd and include your account number on the check.

**Phone** – Call ComEd at 800-Edison-1 to make a payment with a credit or debit card, or pay using your bank account. Payments are processed through Bill Matrix (\$2.50 convenience fee applies).

**In Person** – Pay your bill in person. Find an authorized agent near you by simply entering your zip code (Agent service fees apply).

Download the ComEd App: Visit ComEd.com/CustomerService

## **OTHER OPTIONS**

ComEd offers flexible options.

Learn more about flexible payment options: 800-Edison-I

**Minimum Payment Option** – If you have received a disconnection notice, pay 50% of your balance due to avoid disconnection. Available only between April 1 and September 30, and only if you have exhausted all other deferred payment arrangements.

**Budget Bill** – Avoid surprises. Pay a pre-arranged, set monthly amount that won't fluctuate based on seasonal changes. Monthly amount is reviewed every 6 months.

**Deferred Payment Arrangement (DPA)** – Pay off your balance due over 12 months instead of one lump sum. To qualify, low-income customers must pay 20% down, non-low-income customers must pay 25% down.

